

METHOD AND COMPUTER PROGRAM PRODUCT FOR RATING ENTERPRISE METRICS

ABSTRACT OF THE DISCLOSURE

A system, method, and computer program product for assessing the reliability of an enterprise metric. The metric is assessed with respect to one or more key factors, such as the prevalence of manual processing in producing the metric, or mathematical stability of the process of producing the metric. Assessment of the metric with respect to a key factor yields a numerical score for that factor. If the metric is assessed with respect to several key factors, the assessment yields several factor scores, one for each key factor. An overall final, weighted numerical assessment for the metric is created by combining the factor scores. This overall final, weighted numerical assessment of the metric provides the enterprise with a level of confidence in its information used in decision support.

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